

How to Login on My.Scouting.org

Source: <https://help.scoutbook.scouting.org/knowledge-base/getting-started-my-scouting-org-accounts-scoutbook-access-for-scouts-and-families/>

One account logs you in to both My.Scouting and Scoutbook.

my.scouting.org is Scouting America's national portal for account data, registrations, membership renewals, online training (including Youth Protection) and leader tools. Scoutbook + uses the same username and password to login giving you the ability to see rank advancements and troop history.

- Log in to my.scouting.org: my.scouting.org
- Create an account: my.scouting.org/create-account
- Log in to Scoutbook: advancements.scouting.org

Before you start

Have your Member ID, an email address and an up-to-date browser ready.

What you need	Where to find it
Member ID (BSA ID)	Your membership ID; your unit leader or unit commissioner, your council; or your personal email when you first joined Scouting
Email address	Your own, unique email. A Scout's account needs different email from parent's.
Legal name, date of birth, ZIP code	Used to match your existing membership record.
Browser	Latest Google Chrome, Mozilla Firefox, or Safari work best; ensure cookies are disabled

Verify an existing account

The Scout must already be registered with Scouting America.
Select Create an account:

The system searches existing records by full legal name, date of birth and ZIP code. Follow the results:

- **A Member ID with no login is found:** claim that record. Retrieve Information.
- **"Recover Account" appears:** a login already exists for you. Complete identity verification to recover it.
- **No matches:** check for typos or a mismatch with your registration (for example, a nickname instead of a legal name).
 - **Call Council if Records are not Found, do not create an account without assistance.**

RECORDS MATCH

We found a match in our file with your information. Select the appropriate record and retrieve your information. If you do not have an account tied to this record you will be prompted to create one.

Christopher

@gmail.com

Date of Birth:

Recover Account

ZIP Code:

Member ID:

Council: Silicon Valley Monterey Bay 055

NONE OF THE ABOVE

RETRIEVE INFORMATION

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Adults creating an account

1. Go to my.scouting.org/create-account, or select **Create Account** on the login screen.
2. Enter **your own** name, date of birth, email and contact information. Do not enter your child's details here.
3. The system searches existing records by full legal name, date of birth and ZIP code. Follow the result:
 - o **A Member ID with no login is found:** claim that record.
 - o **"Recover Account" appears:** a login already exists for you. Complete identity verification to recover it.
 - o **No matches:** check for typos or a mismatch with your registration (for example, a nickname instead of a legal name).
 - **Call Council if Records are not Found, do not create an account without assistance.**
4. Choose a username and password. Passwords must be 8–12 characters and include three of these: uppercase, lowercase, number, special character.

Getting into Scoutbook Plus

Scoutbook access is automatic once you have a my.scouting.org account and are on the official unit roster. Parents also need a confirmed relationship to their Scout on that roster. Adult volunteers need a registered position; Scoutbook updates within 24 hours of approval.

For assistance on Scoutbook Plus:

- <https://svmbc.org/wp-content/uploads/2026/09/How-to-Create-a-Purchase-Order-from-Scoutbook-Plus.pdf>
- <https://help.scoutbook.scouting.org/knowledge-base/getting-a-unit-started-in-scoutbook/#advancements-in-troops-crews-and-ships>

Forgot your username or password

Reset it on my.scouting.org. The new password works for both my.scouting.org and Scoutbook.

1. Go to my.scouting.org.
2. Select **Forgot username or password** on the login screen.
3. Follow the prompts to recover your username or set a new password.
4. Log in with the new password on my.scouting.org or Scoutbook.

To change a password you already know: log in, open My Dashboard, select the menu icon in the upper left, then **My Account**.

Call the Council if you fail a password 3 times, support staff can help get it unlocked.

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Troubleshooting

Problem	What to do
Can't access the tools at all	You may not have an active account. Select Create Account on the login screen.
"Recover Account" appears during sign-up	A login already exists for you. Complete identity verification instead of creating a new account.
Sign-up finds no match	Check for typos. Use your legal name, the date of birth on your registration and your current ZIP code. Do not omit middle names.
You have two Member IDs	Ask your council registrar to merge them.
Name or date of birth is wrong	You can't edit these in My Profile. Contact your council.
Login works on one site but not the other	Reset your password at my.scouting.org; the new one applies to both sites.
Scoutbook doesn't show your Scout	Contact your council. Provide membership ID if known.
Page closes unexpectedly	Use the in-tool Home or Back buttons, not the browser back arrow.
Login attempts fail even when you were recently logged in	Clear cookies on the browser or open the page in incognito mode

Where to get more help

- **Silicon Valley Monterey Bay Council**, Monday–Friday, 9 a.m.– 5 p.m. 408-638-8300 or email Christopher.pham2@scouting.org
- **Scoutbook help**: select the chat icon on the [Scoutbook Knowledge Base](#).
- **In-tool help**: select the question mark in the lower right corner of any my.scouting.org tool.
- **Council registrar**: for duplicate Member IDs, name or birth-date fixes, and Member ID lookups.