

Major Outbreak or Disaster Cancellation Policy

1. If the council cancels any camp or activity, a full refund will be given to the person or organization that paid for the original reservation.
2. If the parent, unit or individual cancels because of any reason other a medical reason, the standard refund policy will apply.
 - a. *****If there are any cancellations, please notify the Event Director in writing at least 14 days prior to the committed date. All refunds/transfers are subject to a 15% cancellation fee. There is no refund 14 days before the event. For registration, facility questions, information and confirmation email camping@svmbc.org. The event will be held rain or shine. No refunds due to weather.*****
 - b. For Resident Camps:
 - i. All deposits and payments are applied to the final camp fee, not to individuals.
 - ii. All refunds will be issued after September 1.
 - iii. Written notice (not email) of cancellations must be made and refunds are subject to a cancellation fee.
 - iv. Cancellations are a whole troop or:
 1. Cancellations prior to January 1 will forfeit the campsite deposit.
 2. Cancellations prior to March 1 will be subject to a \$400 per campsite and \$100 per youth fee
 3. Cancellations prior to May 1 will be subject to a \$400 per campsite and \$250 per youth fee.
 4. Cancellations after May 1 no refund will be given. This includes no refund for no shows at camp.
 - v. Refunds should only be requested for serious illness or injury (a doctor's certification may be requested), or death in immediate family. Other emergencies may be considered; however, refunds are not given for no-shows, conflict of schedule (such as a sports event), weather conditions, or behavior issues.
3. Medical reasons, a doctor's note is requested and up to 50% of the fee will be refunded.