Major Outbreak or Disaster Cancellation Policy

1. If the council cancels any camp or activity, a full refund will be given to the person or organization that paid for the original reservation.

2. If the parent, unit or individual cancels because of any reason other a medical reason, the standard refund policy will apply.
   a. *****If there are any cancellations, please notify the Event Director in writing at least 14 days prior to the committed date. All refunds/transfers are subject to a 15% cancellation fee. There is no refund 14 days before the event. For registration, facility questions, information and confirmation email camping@svmbc.org. The event will be held rain or shine. No refunds due to weather.*****
   b. For Resident Camps:
      i. All deposits and payments are applied to the final camp fee, not to individuals.
      ii. All refunds will be issued after September 1.
      iii. Written notice (not email) of cancellations must be made and refunds are subject to a cancellation fee.
      iv. Cancellation are a whole troop or:
         1. Cancellations prior to January 1 will forfeit the campsite deposit.
         2. Cancellations prior to March 1 will be subject to a $400 per campsite and $100 per youth fee
         3. Cancellations prior to May 1 will be subject to a $400 per campsite and $250 per youth fee.
         4. Cancellations after May 1 no refund will be given. This includes no refund for no shows at camp.
      v. Refunds should only be requested for serious illness or injury (a doctor’s certification may be requested), or death in immediate family. Other emergencies may be considered; however, refunds are not given for no-shows, conflict of schedule (such as a sports event), weather conditions, or behavior issues.

3. Medical reasons, a doctor's note is requested and up to 50% of the fee will be refunded.